

STAMET S.p.A. - Stampaggi Metallici Quality Policy

In increasingly open and competitive markets, our Company is aware that the continuous improvement of processes and services as well as quality are essential to improve effectiveness and efficiency, operational, economic-financial performance and competitiveness. Primary objective of Stamet S.p.A. is to act in compliance with the principles of moral, ethical and social responsibility, safeguarding the environment, health and safety of the workers. The Quality Policy, maintained as documented information, communicated internally and externally, is available to all interested parties and to those who ask for it. It defines the established principles from Stamet S.p.A. in order to:

- be appropriate to the purposes and context of the Company;
- support its strategic guidelines and compliance obligations;
- continually improve its system and performance.

In particular, these intentions are pursued through:

- setting up, implementation and maintenance of an adequate and effective certified Quality Management System by a third-party audit according to the IATF 16949: 2016 Automotive Standard, described by documented information using the approach to increase the customer value chain satisfaction;
- continuous training, involvement and awareness-raising of the importance of one's role both for internal and external staff (suppliers and contractors) for the pursuit of commitments, goals and objectives;
- definition and review of plans and objectives for the related functions, monitored through measurable indicators, and notifications, consistent with the company policy to measure the efficiency and effectiveness of the Quality System, Customer satisfaction, continuous improvement of products, services and processes, safeguarding consumption and preventing pollution;
- preservation of one's own organizational knowledge trying to identify, enhance and transfer to new employees the important pluriennial experience of older colleagues;
- promotion of improvement and the degree of satisfaction of the needs and expectations of the involved internal and external parties, that are directly influenced or those that may perceive themselves as influenced by the activities and decisions of the Organization with a view to reinforce Quality performance;
- obtaining and improving the satisfaction of customers and other interested parties;
- reducing scrap, waste, returns from customers, penalties, consumption and pollution.

For this purpose, the General Manager undertakes to play an active role in the promotion and guidance of all activities affecting Quality through involvement of all Management members and to

- define a structure, including Management, to ensure that the Quality Management System is applied and active, and to report to Management about the system performance for its review and improvement;
- identify and monitor the context of the Company and the needs / expectations of interested parties so as to understand all factors influencing the System's ability to achieve the expected results;
 - manage risks and opportunities that can impact the capacity of the management system to achieve the expected results, both negatively and positively, and increase customer satisfaction;
- provide means and personnel for the implementation of the environmental management system;
- prevent or resolve non-conformities by identifying corrective actions to eliminate them quickly and preventative actions to avoid their reoccurrence;
- plan emergency preparation and response processes to mitigate or prevent negative impacts;
- evaluate through "Management Review" checks at appropriate scheduled intervals all the elements of the Quality Management System to ensure its continued suitability, adequacy and effectiveness;
- raise awareness among our suppliers on applying similar criteria and principles.